

General Data Protection Regulation (GDPR)

Changes in Data Protection Law commences on 25th May 2018. As a practice we have updated our Privacy Notice which is located in the Waiting Rooms and on our website. If you require the details in an alternative format please ask Reception who will arrange this for you.

Consent is an area that has seen significant change as a result of the GDPR. This includes communication with patients via SMS text messaging and e-mail. Patients will need to opt in if they wish to continue to receive SMS text messages and emails which include appointment reminders. The practice is currently working with our SMS text messaging support to obtain patient consent.

The practice is currently updating practice policies and providing training for all staff to ensure the practice is compliant.

Travelling Abroad

If you are booking your holiday don't forget to book in for your travel vaccinations. Be sure to check out the Travax website to find out what is recommended & book your appointment with nurse Jane for a travel consultation. Some of the vaccines require more than one visit please book in plenty of time to complete any vaccination courses you may require.



REVEL

News and Views From the

Current

WWW.REVELS

E-Consultations

The practice is continuing to update the practice website focusing on the new E-Consultation Service.

Currently available for E-Consultations are the following:-

- Hayfever
- Hypertension
- Hypothyroidism
- Epilepsy
- Fit Notes
- Blood Test Results
- MRI/X-Ray/Ultrasound Results

Please check the website as the practice continues to update with additional conditions and information.

Veteran Friendly Accreditation

The practice is now an Armed Forces Veteran friendly practice. This means we have a dedicated clinician who a specialist knowledge of service related health conditions and veteran specific health services. If you are a Veteran, please let the practice know to help ensure you are getting the best possible care.



Goodbye & Welcome

We would like to wish Dr Hitesh Bansal all the very best in his new placement. We would also like to welcome Dr Lydia Jenkins who will be with us until August 2018.

Practice Training

The surgery will be closed for training from 1pm on the following dates:-

10th May 2018

7th June 2018

The pharmacy will be open as usual. If you require a doctor whilst the surgery is closed please call Care UK on 0300 130 3040

May Bank Holiday

The surgery will be closed on the following dates:-

Monday 7th May 2018

Monday 7th June 2018

If you require a doctor whilst the surgery is closed please call **111**

Reminders

REPEAT PRESCRIPTIONS

To speak with a receptionist please call between 8.00am-10.30am on 01788 834834. Alternatively you can order at anytime on 01788 834835 by leaving a message.

Or via the website www.revelsurgery.nhs.uk where you can download an app for smart phones

Orders will be available as follows:

Order Monday available Wednesday
Order Tuesday available Thursday
Order Wednesday available Friday
Order Thursday available Monday
Order Friday available Tuesday
Order Saturday available Wednesday
Order Sunday available Wednesday

OPENING HOURS

Monday - Friday

08.00 - 13.00 & 14.00 - 18.30

OUT OF HOURS SERVICE

Please ring 111. Patients are given either telephone advice, appointments at one of the care units, or a home visit is arranged for seriously ill patients. Please note that all calls to the on-call doctors service are routinely recorded.

APPOINTMENTS - 01788 834830

Please ring during surgery hours. The receptionists can give guidance if you want to ask.

Pharmacy—01788 834848

Also open Saturday 9am-12pm