

Patient Access

Patient Access is the platform for patients to book appointments, order repeat prescriptions and view medical records.

Patient Access is in the process of updating their website and Smartphone App. Patients should receive an email informing them of the changes.

If you haven't signed up to on-line access and use the internet please sign up via the practice website

www.revelsurgery.nhs.uk

If you wish to have access to your medical records please email the practice

revelsurgery.reception@nhs.net

Reception will forward you a form to complete which you will need to return to Reception in person with photo ID or your birth certificate.

Text Messages

Thank you to all the patients who cancel their appointments using the text message reminders. To help the system automatically cancel your appointment please can you only include in the text reply the word CANCEL.

REVEL HEALTH

News and Views From the Revel Surgery & Pharmacy

Current Issues

WWW.REVELSURGERY.NHS.UK

E-Consultations

The practice is continuing to update the practice website focusing on the new E-Consultation Service.

Currently available for E-Consultations are the following:-

Hayfever
Hypertension
Hypothyroidism
Epilepsy
Fit Notes
Blood Test Results
MRI/X-Ray/Ultrasound Results
Pill Checks

Please check the website as the practice continues to update with additional conditions and information.

Annual Asthma Review

If you are due a medication review for your asthma medication appointments are now available to book online.

Practice Training

The surgery will be closed for training from 1pm on the following dates:-

7th June 2018

The pharmacy will be open as usual. If you require a doctor whilst the surgery is closed please call Care UK on 0300 130 3040

Reminders

REPEAT PRESCRIPTIONS

To speak with a receptionist please call between 8.00am-10.30am on 01788 834834. Alternatively you can order at anytime on 01788 834835 by leaving a message.

Or via the website www.revelsurgery.nhs.uk where you can download an app for smart phones

Orders will be available as follows:

Order Monday available Wednesday
Order Tuesday available Thursday
Order Wednesday available Friday
Order Thursday available Monday
Order Friday available Tuesday
Order Saturday available Wednesday
Order Sunday available Wednesday

Practice Update

Welcome to our two new Receptionists Mrs Michelle Mawby and Mrs Sian McLean.

The practice would like to welcome junior Dr Clara Yip who will be with us until March 2019.

The practice would also like to welcome Nurse Helen Gillespie who joins the nursing team in June 2018 and Dr Duncan Gordon who will be joining the practice in July 2018.

OPENING HOURS

Monday - Friday
08.00 - 13.00 & 14.00 - 18.30

OUT OF HOURS SERVICE

Please ring 111. Patients are given either telephone advice, appointments at one of the care units, or a home visit is arranged for seriously ill patients. Please note that all calls to the on-call doctors service are routinely recorded.

APPOINTMENTS - 01788 834830

Please ring during surgery hours. The receptionists can give guidance if you want to ask.

Pharmacy—01788 834848
Also open Saturday 9am-12pm